

LPI 3804

reply by 7-7-10

Faye Brown  
19 Cooper Close  
Waterside

Brampton Bierlow  
Rotherham  
S63 6LS

Copy 2DS  
Customer Care  
into response

CHIEF EXECUTIVES OFFICE	
23 JUN 2010	
FILE	
ACTION	

21<sup>st</sup> June 2010

Mr Martin Kimber  
Chief Executive  
Rotherham Borough Council  
Council Offices,  
Doncaster Gate,  
Doncaster Road,  
Rotherham, S65 1DJ

Dear Sir

**Re : Road Traffic noise/pollution on Westfield Road, S63 6LS**

I am writing to officially complain about the way in which I have been treated in regard to the above matter. Let me explain.

Due to the horrendous noise from the speeding traffic on Westfield Road, which lies immediately to the end of my garden, I telephoned John Healey's(MP) office. I was then contacted by Cllr Jane Hamilton who visited me on April 28<sup>th</sup>. She was with me for not more than 20 minutes and told me to write to Cllr Frank Hodgkiss, who would then take my complaint to the Parish Council, whose meeting I should also attend. I did this immediately (copy attached) but when I never got any response for over 3 weeks, I telephoned him and had to resend the letter by email and post. He told me he was going to ask the Parish Council to put it onto their next meeting agenda.

I was early at the Parish Council meeting on 19<sup>th</sup> May 10 (Cllr Hodgkiss was to meet me there) and my complaint was to be put on the Agenda. However, Mr Hudson – the Clerk and another Councillor called me in and explained that this could not be done and that Frank Hodgkiss was to have a meeting with Nigel Davey of Streetpride. Up to this date, this has never happened.

Meanwhile I received a letter from John Healey dated 17<sup>th</sup> May explaining that there was not much help he could offer (copy enclosed) setting out that surveys on traffic speed etc had been carried out last year and as there had been no fatalities, the Police were not really concerned. I also telephoned Cllr Hamilton, who said that a letter was in the post explaining why no help could be given. This letter was issued by Diane Hurst (Area Partnership Manager - copy enclosed).

I then again telephoned Cllr Hodgkiss who had asked for a meeting with several officers(copy of email dated 25<sup>th</sup> May attached). I telephoned Diane Hurst a few times (2<sup>nd</sup> June/7<sup>th</sup> June) asking when the meeting that Cllr Hodgkiss wanted was going to be organised. She seemed to think that there was no need for a meeting

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and in fact I feel that instead of trying to help – she was definitely working against me, and not helping at all and 'passing the buck' to other departments.

Eventually, even though I had emailed Cllr Hodgkiss explaining to him that I felt let down and not supported, he did not respond, so I picked up the courage and telephoned him on 16th June to ask him why he had not responded (I was made aware that he had been in and out of hospital) so I realised he had not been well enough to deal with my email. I spoke to him at length and asked him why no meeting had been forthcoming to which he replied – 'they are all refusing to attend a meeting' – (but putting it slightly differently, he said – they are all reluctant to attend a meeting).

I have got to say, Cllr Hodgkiss is the only one who has bothered to support me in whatever way he could. As I had already suggested to him that I would get a petition going from the affected residents of Cooper Close – he agreed that I should go ahead and write to yourself and hope that something could be done to sort out this terrible mess. As residents, we are all finding it extremely difficult to live with this continuous noise and we are all totally fed up that no one wants to bother to listen to us.

I now attach this Petition signed by the residents of Cooper Close, who are all suffering very badly because of the noise and pollution from this very heavy, incessant traffic. We would like something done about this now, and would like to have our voices heard. We are not complaining for nothing – it takes one to live here to know and understand the problem.

I do sincerely hope that this matter is dealt with as a matter of urgency – this whole saga is affecting our quality of life – I'm a pensioner now and I would like to be happy and peaceful in my home, and so would all the other residents. We appeal to you for your help. Our thanks in advance.

Yours truly



Mrs Faye Brown

(on behalf of the Residents of Cooper Close, Brampton Bierlow)

Encl:



## Executive's Office

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Tel: (01709) 822780 Fax: (01709) 823598  
Email: chiefexecutive@rotherham.gov.uk  
Email the Council for **free** @ your local library!

Our Ref:  
MK/AP

Your Ref:

Direct Line:  
01709 822770

Extension:  
2780

Please Contact:  
Mrs Pearson

Ms F Brown,  
19 Cooper Close,  
Waterside,  
Brampton Bierlow,  
Rotherham. S63 6LS.

23<sup>rd</sup> June, 2010

Dear Ms Brown,

### Road Traffic Noise Pollution on Westfield Road, S63 6LS.

I acknowledge receipt of your letter, dated 21<sup>st</sup> June, 2010 in connection with the above. I have forwarded this to the Customer Service Standards Coordinator within Environment and Development Services and asked her to look into the issues you have raised.

A copy of the petition has been sent to the Democratic Services Manager who will make the necessary arrangements for the petition to be looked into.

Yours sincerely,

*Emma Hill (not received 28/6/10)*

*Lenis South*

**Martin Kimber**  
Chief Executive

*Tel call; Faye Brown / Tony Sarjeant 28/6/10 filed on 126/WN*